



## **Developing a Five Star Ministry – Part VI**

March 4, 2018

Reverend Tyrone McGowan, Pastor

### **Chapter 10: QUALITY IN PHYSICAL ARENA**

*“Churches only get one chance to make a lasting impression.”* – Alan Nelson

#### **I. Our Property (External)**

**Exodus 25:1-12**

- When people visit our church, they are looking at our signs, paint, and landscaping.
- How we look says a lot about how we feel about ourselves, and how we feel about those who come to our church.
- Questions that must be raised when it comes to our external property:
  - Are the plants alive, trimmed, and fertilized?
  - Is the grass green and mowed?
  - Does the building need painting?
  - Are the windows cleaned?
  - Is there adequate signage directing people?
  - Are the signs old fashioned or up to date?

*“Sometimes it’s easy to overlook things you’ve gotten used to.”*

#### **II. Our Property (Internal)**

**Exodus 26:6;12**

- When people visit our church, they are looking at our signs, equipment, restrooms, carpet, lighting, water fountain and furniture.
- Signs should point visitors to the nursery, Sunday School, and the Sanctuary.
- Is the décor of our sanctuary, foyer (Narthex) and classrooms up to date?

#### **III. Our Publications**

**Exodus 34:28**

- Our publications say a lot about who we are as a congregation.
- Anything we print must seek to represent the church in an excellent manner.
- You don’t know where every piece you print, copy or mail will eventually end up.
- We want our people to feel proud of where they worship as well as communicate excellence in all that we do.
- Every piece of publicity (programs, newsletters, CDs, DVDs, flyers, website, social media) reflects who we are and can communicate a lack of quality.



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### **FOR TRAINING AND TEACHING PURPOSES ONLY**

Good Shepherd Lutheran Church

Tyrone McGowan Jr.,

We the Christien Educattion Dept. Be having a program on Monday March 26<sup>th</sup> 2018 inthe choirsuite. All is invited and you don't have to bring nothing. Just you and you're bible.

**Colossians 3:23-24:** <sup>23</sup> Whatever you do, work at it with all your heart, as working for the Lord, not for human masters, <sup>24</sup> since you know that you will receive an inheritance from the Lord as a reward. It is the Lord Christ you are serving.

#### **IV. Our Presence**

**1 Samuel 16:7**

- We need to think through how we appear to the people we serve.
- The goal is not to always dress up, but rather to dress like the people to whom you are ministering.

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### **Chapter 11: QUALITY IN THE PROGRAM ARENA**

*“As your strategy moves toward the future, your organizational capabilities must move with it.”*  
– Dave Ulrich

#### **I. Worship**

**John 4:24**

- We must constantly remind people that our goal is to connect with God.
- The opportunities we provide should be based on the abilities people have.
- Quality must include: character, attitude, and motivation.

#### **II. Ministries**

**Ephesian 4:11-12**

- Ministry is nothing less than dispensing God's grace.



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- The ministry leader's job is to help people find the place of ministry that will best utilize their gifts, skills, and passions.
- The warm body approach to filling ministry positions is counter-productive and non-biblical.
- God never placed people in position because they wanted to be there. God placed them there because they were gifted enough to be there and that's what pleased God.
- When we compromise the quality of ministry for the sake of an individual member, we lower it.
- The ministry leader's job is to help people find a place to use their gifts where they can be cultivated and enhanced.
- Ministry agreements become helpful tools in recruiting and holding ministry members accountable.
- A ministry agreement allows a person to know exactly what the ministry role entails including to whom the person answers, fundamental skills required, time commitments, and how much training will be provided by the church.
- Our present ministries must reflect our core values and ministry niche as a whole.

### **III. Ministry Placement**

**1 Corinthians 12:18**

- Our job is two-fold: creating quality ministries by developing quality ministry leaders and developing people in their own gifts.
- Our goal is not only to provide ministry events and services, but also to develop people.
- Our job has not been done until every willing member is placed in a ministry or an area that is in accordance with their gift(s).
- The responsibility of leadership is to constantly open up new areas of ministry where people can use their gifts and interests.

### **IV. Christian Education**

**2 Timothy 2:15**

- Training must be a priority when we are seeking to please God in all of our teaching endeavors.
- Just because someone has taught in the public sector, does not qualify them to teach in the house of God.
- Doctors, nurses, teachers, sales representatives, and even executives are required to attend continuing education classes. Do we do the same for our ministry members?



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### **V. Resources**

### **Romans 10:14-17**

- We must make sure we have quality resources.
- Dingy lighting and shoddy décor in the sanctuary can lower program quality.
- Measuring our ministry effectiveness is very critical.